

The background is a complex, abstract composition of various textures and colors. It features large, irregular shapes in shades of red, orange, yellow, green, and blue. The textures appear to be layered, with some areas looking like rough, torn paper or thick, expressive brushstrokes. The overall effect is one of dynamic energy and visual richness.

info
buzz

ANNUAL REVIEW 2017/18

Infobuzz Staff Team



INFOBUZZ offers therapeutic and practical support for families and young people with complex needs.

OUR VISION is for families and young people to have the strength to cope with life's challenges and the ability to change their future.

We work towards achieving this vision by delivering services in three areas:

- Mental Health
- School & Community
- Criminal Justice

Infobuzz have had a successful year establishing the charity in its new city centre offices, growing projects and introducing new members to the team. In 2017/18 we are pleased to report that:

3367 people supported.

97% of clients would recommend Infobuzz to a friend in need.

92% felt more positive about the future.

94% felt better able to cope with life's challenges.

MENTAL HEALTH SERVICES

Infobuzz supports **FAMILIES & YOUNG PEOPLE** to address their mental and emotional needs through a range of specialist counselling and therapeutic services.

Transition Project

Now in its third year the project provides counselling and practical support to 16-19 year olds who are experiencing issues around mental and emotional wellbeing. The project supports young people to transition out of mental health services, into other support.



77	young people supported.	91%	of clients felt better able to cope with life's challenges.
92%	felt their situation had improved.	100%	felt better informed as a result of working with Infobuzz.

Referrals can be made through the Infobuzz website



“

I have been given a lot of support and felt this has really helped with my confidence and controlling my anxiety. It was nice to have such friendly support.

”

COMMISSION OUR SERVICES

Counselling

1 in 4 of the population and 1 in 10 children and young people will experience mental health difficulties. Infobuzz are able to provide a counselling service that helps people acquire the resilience and skills to deal with life's challenges.

Individuals are offered an initial set of six sessions, which can be delivered at school/college, or in our own counselling rooms.

www.infobuzz.co.uk

admin@infobuzz.co.uk

SCHOOL & COMMUNITY SERVICES

Infobuzz works with **SCHOOL & COMMUNITY GROUPS** to provide young people with life skills to support a positive future.

Training For Volunteers & Professionals

The Infobuzz staff team includes professionals from a wide range of backgrounds and with our partner charity, Young Gloucestershire, we provide a comprehensive calendar of training events. Workshops include; child sexual exploitation, knife crime and how to use Gloucestershire's substance misuse screening tool.

Last year Infobuzz delivered **21** training courses to **349** volunteers and professionals. Training can be commissioned to be delivered at your organisation.



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“It really was very useful and provoked further discussion.” Abbeymead Primary School – Cyber Bullying

COMMISSION OUR SERVICES

Work in Schools, Alternative Provisions and Colleges

Our bespoke, commissioned sessions address some of the most challenging issues faced by children and adolescents including; drug and alcohol awareness, sex and relationships and online safety.

In 2017/18 Infobuzz supported **2134** young people in **29** colleges and secondary schools. We introduced a new programme of support for year six students as they prepare for secondary school. We worked with **533** young people in **14** primary schools.



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CRIMINAL JUSTICE SERVICES

Infobuzz provides innovative intervention work for **OFFENDERS & THEIR FAMILIES** to break the cycle of crime.

Great Expectations

Infobuzz continues to work closely with the police, prison service and ex-offenders to offer workshops, mentoring and life changing experiences for individuals and groups at risk of offending.



Prison Work

Our therapeutic and enrichment sessions for prisoners are designed to offer personal development whilst providing the opportunity to deal with difficult emotions. We have been successfully delivering in Eastwood Park Prison for over 15 years, funded by Avon & Wiltshire NHS and National Health England.



The Infobuzz staff have helped me very much. I'm so appreciative of all they have done for my family and for sticking by me.



Hidden Victims of Crime Project

Providing families with practical support to cope with the impact of a family member going to prison. The project provides advice and guidance, counselling, mediation and advocacy.

Last year we supported **88** families and **274** individuals. We are pleased to announce the project has secured three years of funding from The Big Lottery.



97% of parents felt they were more likely to engage with other support services having worked with IB.

75% of Hidden Victims clients felt their family relationships had improved.

95% of children felt happier in themselves.

80% of families felt more positive about their future.

THANK YOU TO OUR FUNDERS



BBC Children in Need
Big Lottery Fund
Bourton on the Water Trust
Break Charity
Gloucester and Forest Alternative Provision School
Gloucester Lottery
Gloucestershire Police & Crime Commissioner
Gloucestershire Safeguarding Children's Board
H M Prison Eastwood Park
Lloyds Bank Foundation
Rotary Club of Gloucester
St James's Place
The Cadbury Foundation
The Santander Foundation
Waitrose

VOLUNTEER WITH INFOBUZZ

Infobuzz appreciate the incredible difference volunteers can make to the charity and to our clients. Volunteers bring with them invaluable experience and knowledge that make them an incredible asset.

In turn Infobuzz provide support, training and interesting casework as well as making sure our volunteers are never out of pocket. In 2017/18 Infobuzz worked with volunteer counsellors, prison mentors, trustees and office support roles.



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WORKING IN PARTNERSHIP

Infobuzz works in partnership with local charity Young Gloucestershire. The charities remain independent whilst sharing core costs and maintaining excellent standards of service delivery.

Young Gloucestershire is a county-wide charity that supports young people, who are facing challenges in their lives. Their vision is for young people to have the confidence, motivation and skills to improve their lives. Last year Young Gloucestershire worked with **1486** young people across the county.



FINANCES 2017-18

Income

£323,289

From

47.1% Donations & Grants

38.5% Charitable activities

14.4% Investments & other

Expenditure

£290,223

84.5 % Spent on charitable activities

Surplus

£33,066

TRUSTEES

Mark Sheridan – Chair

Former COO for Zurich.

Robin Bevan

Retired CEO of PayByPhone.

Jonathan Harvie – Finance

Retired Partner at Hazelwoods Chartered Accountants.

Nigel Hatton QPM (appointed September 2017)

Former Detective Sergeant awarded the Queen's Police Medal and the High Sheriff's Award.

Caroline Jones (appointed August 2017)

Director for Mental Health with KEYS Childcare LTD.

Debbie Sleep (appointed September 2017)

Head Teacher of a Stroud primary school.

Judge Jamie Tabor (appointed September 2017)

Retired after fifteen years service with Gloucester Crown Court.

Dave Pearce (resigned September 2017)

John Reilly (resigned September 2017)

Martin Moule (resigned September 2017)

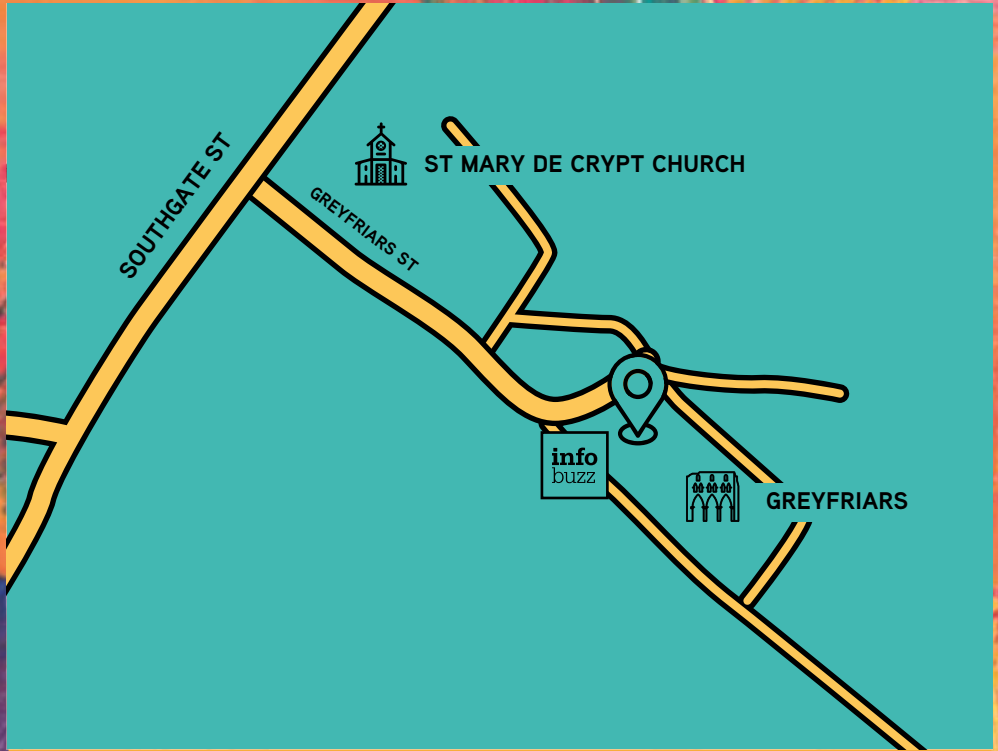
Hugh Gladman (resigned September 2017)

A WORD FROM OUR CHAIR

“The past year has been an exciting one for Infobuzz with significant growth and a welcome commitment from new funders and commissioners. The charity has positioned itself at the forefront of criminal justice support in the county. We are particularly pleased to announce three years of funding from The Big Lottery that will enable the expansion of our support for the families of offenders.

The charity has worked hard to establish a new process of client feedback that ensures our beneficiaries can evaluate their experiences and celebrate their accomplishments.

We move into 2018 with a clear focus on listening to our clients and continuing to streamline processes. I would like to welcome new trustees to the board and thank those who have departed. Together we are creating a sustainable and life changing service that will continue to grow and build on the success of the past year.”



CONTACT US

Greyfriars House
Greyfriars
Gloucester
GL1 1TS

01452 501008
admin@infobuzz.co.uk
www.infobuzz.co.uk

Charity No 1113171 | Company Reg No 5609454